

Notice to Customers of the RR Donnelley/Smith Creek Water System

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

The Virginia Department of Health in conjunction with the Rockingham County Health Department and the Rockingham County Dept. of Public Works are advising residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This precaution is necessary because we have had a major water leak and our tank has been drained. Also, you may notice higher levels of chlorine within your water. We will be maintaining a higher free chlorine concentration as long as this notice is in effect.

DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice until further notice. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, let it boil for one minute, and let it cool before using, or use bottled water.

We will inform you when you no longer need to boil your water. We anticipate this to be approximately 3:00 PM on Thursday, 4/12/18 if all water sampling passes the required testing.

For more information call: Rockingham County Public Works at (540)564-3020

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distribution copies by hand or mail.

April 11, 2018